

Clay Banks Fiber Project Update – August 2025

Dear Clay Banks Residents,

We're excited to share that **great progress** is being made on the Clay Banks fiber project!

As you may have noticed, the **driveway for the network HUB** has now been installed. This is a major milestone, as it clears the way for the **delivery and installation of the HUB, generator, and other essential equipment**, scheduled for **Thursday and Friday of next week**.

Once the HUB is fully set up, we'll be able to **begin activating customers at the same time we install drops**—a significant step forward.

Here's what to expect over the next few weeks:

- **Drop crews will begin working in Clay Banks the week of August 18th.**
- Prior to that, they are **in the process of locating underground lines** and will be reaching out to residents to **coordinate the locating of private utilities**. Please keep an eye out for those calls.
- Starting the **week of August 18th**, we'll send out **weekly updates** to all Clay Banks customers with status reports and next steps, so you can stay informed throughout the buildout.

Additionally, next week you may see a **representative from our new Prime Contractor, Essentia Inc.**, walking around the area. He is conducting a **field audit** to ensure we have complete and accurate documentation of the network infrastructure. This will help streamline the work of our **splicing teams**, who will follow shortly to begin **fiber installation and splicing**.

For identification and safety, all team members will be wearing **yellow high-visibility Bertram Fiber shirts**.

We sincerely appreciate your **patience and understanding** as we work to bring reliable high-speed fiber to your community. Momentum is building—and the best is yet to come!

Warm regards,
The Bertram Communications Team